

# CHROMOS HIGHSPEED IMAGING

SERVICES AND SUPPORT



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# HIGHSPEED IMAGING SERVICES

**Your success is our goal. Customer proximity is our focus. We take the time to understand your individual needs and find the optimum solution for you.**

## **RENTAL SERVICES:**

Because it's not always worth investing in your own system. Our high-quality high-speed systems can also be rented. If you don't want to operate the equipment yourself, our high-speed specialists will take over the recordings according to your specifications.

## **HIGHSPEED EQUIPMENT:**

Rent complete camera systems and a wide range of accessories from leading manufacturers on a daily basis.

## **CAMERA SYSTEMS:**

Our rental sets include a camera, lens, lighting, tripod and control unit with camera software as standard. We offer different rental categories depending on the camera type:



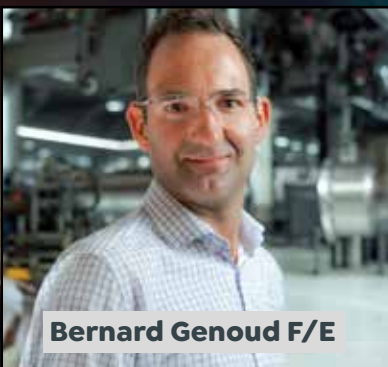
- Standard
- Advanced
- Premium

## **SPECIAL ACCESSORIES:**

Our rental options include special accessories such as microscopes, special lighting, endoscopes, special optics and data acquisition components for precise analysis.

## **PPROFESSIONAL REALIZATION OF YOUR HIGH-SPEED IMAGES:**

Our high-speed specialists realize professional recordings according to your wishes with the equipment rented from us. After evaluation and detailed discussion, we hand over the recordings to you, including the image rights. On request, we can also sign a non-disclosure agreement if confidential information is handled during the shoot.



**Bernard Genoud F/E**



**Reto Moser D/E**

**VIDEAL**  
HIGHSPEED IMAGING

# HIGHSPEED IMAGING SALES

Discover Videal, the expert for high-speed cameras, lighting, lenses and accessories from leading manufacturers. With over three decades of successful sales experience, we offer you tailor-made advice including a 2-hour product demonstration directly at your premises. Clarify your requirements for a new camera system in detail and receive the perfect system tailored to your application. Quality and experience - Videal brings high-speed imaging to life for you.

## IMPLEMENTATION AND COMMISSIONING:

For an optimal start with your new system, we recommend an introduction by our high-speed specialist. In a 3.5-hour session, we will provide you with basic knowledge about the camera, optics, lighting and overall setup. In addition, you will gain an insight into the definition of key factors and functions such as recording, evaluation, management and archiving. This allows you to use your system to its full extent immediately after purchase.

## STARTER PACKAGE:

With a new purchase, you have the exclusive option of opting for our starter package. In addition to the introduction and introduction, you benefit from an additional half-day training course tailored to your wishes and any questions that arise, as well as system maintenance at a significantly lower price.

## EVALUATION BEFORE PURCHASE:

Our evaluation service allows you to back up your purchase decision with specific tests and at the same time benefit from professional, evaluated recordings. Our high-speed specialist will work with you to take appropriate shots with suitable camera systems and support you in choosing the best equipment.

## TRAINING:

Discover high-speed photography with our experts! In our customized full-day training course, we impart practical expertise to help you get the best out of your system. Topics such as the basics of photography, lighting, camera operation, triggering techniques and archiving are individually tailored to your needs. Training in German, French or English is limited to four participants for an intensive learning experience. Take your skills to the next level!



### **AFTER SALES SERVICES AND MAINTENANCE:**

We ensure that your camera system works perfectly, even after purchase. With our two-hour system maintenance, you can increase the service life and improve functionality. We offer a comprehensive inspection, cleaning, firmware and software updates as well as an overall assessment.

We are also happy to answer your application-specific questions. For precise results, we recommend annual maintenance.

### **MAINTENANCE AGREEMENT:**

Take advantage of our maintenance agreement with a minimum term of just two years. Enjoy regular, proactive system support at attractive prices

### **CALIBRATION:**

Regular calibration is crucial for camera systems under extreme conditions. Our service includes a comprehensive check, cleaning, verification and calibration of frame rates and shutter speeds. We also carry out environmental, long-term and vibration tests. Upon completion, you will receive a certificate with the measurement data, either directly from the manufacturer or from a certified company.

### **REPAIR:**

We are your reliable contact for camera defects. We will send your system to the manufacturer or a certified company for professional repair. Before the repair begins, you will receive a detailed cost estimate so that you can make an informed decision.



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